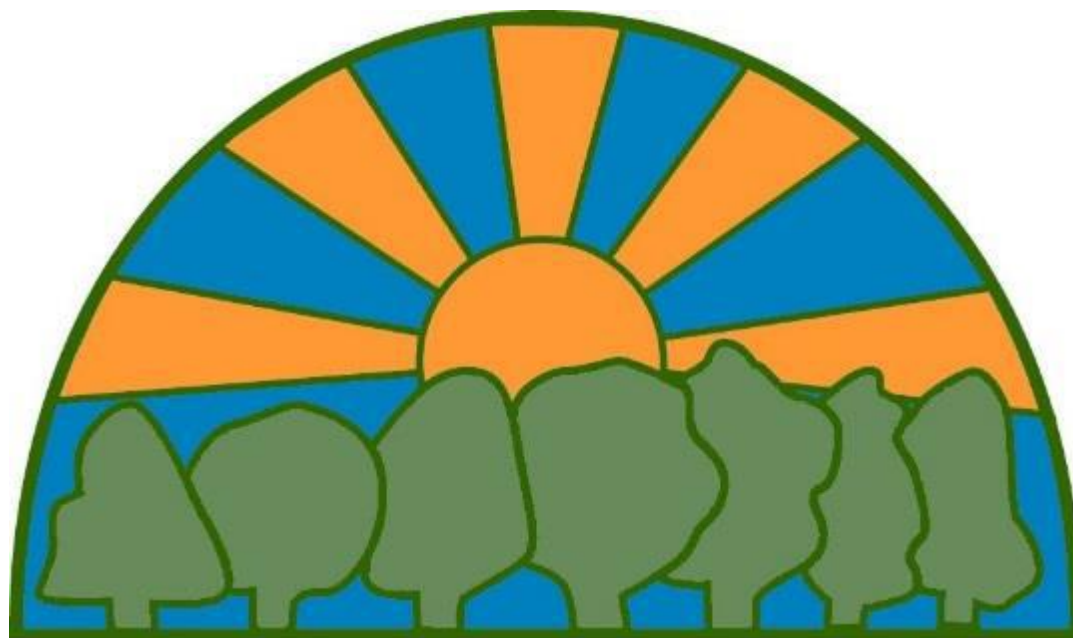


The Parkside Foundation – Strategic Plan 2014 - 2017



Vision, Mission and Values

Our Vision

To promote the right of people to make choices about their lives and to participate fully in their community.

Mission

The Parkside Foundation is a non-profit organisation.

We strive to provide the highest quality, personalised services to:

- people with disability;
- ageing members of the community; and
- carers of both these groups

in a variety of convenient locations, as well as providing support to people in their own homes.

Values

- Our services are :
 - Family Oriented
 - Friendly
 - Personal
 - Local
 - Flexible
- We respect the inherent rights and responsibilities of the people who use our services.
- We strive for high quality, innovation and diversity in the development and delivery of support services.
- We value each person and treat people with respect, honesty, equality, dignity, choice, privacy and confidentiality
- We work in partnership with a range of organisations to maximise outcomes for the people we support

Range of services

Services provided are funded by the Australian and Tasmanian Governments through numerous programs including Home Care packages, Home and Community Care (HACC) and National Respite for Carers Program (NRCP).

Disability support

Community access services

New Town Bellerive Cambridge

Kingston Grove Derwent Park

Prevocational and life skills

In-home services

School holiday activities

Aged care service

In-home personal care services

Dementia support

Respite services

In and out-of-home respite

Weekday, weekend and overnight respite

Client Feedback

Our values are evidenced by the feedback on our service obtained through a combination of written surveys and meetings facilitated by advocacy service, Speak Out, in June 2014:

“Everyone knows your name”

“A happy, safe and inclusive day centre”

“Thumbs up”

“I got help nobody else offered”

“I am sure only good comes out of Parkside”

“We appreciate the good communication”

“The staff are excellent”

“Crème de la Crème”

“Everything is excellent”

“Exceptional professional service”

“Care for people like they were their own family”

“Very grateful to be a client with this organisation, as I am treated like a member of a large family”

Key Areas of Success

Building upon the strategic plans previously developed by Parkside, this plan highlights 3 main areas of focus moving forward.

The Board of Parkside Foundation have determined that the following areas have strategic importance for the future of the organisation.

• Service Delivery

- To adapt service provision to fit the NDIS environment while maintaining our high quality, personalised style of service delivery
- To adapt service delivery to fit the recent changes to the Aged Care Act while maintaining our high quality, personalised style of service provision
- To develop further strategies to engage with service users
- To promote a greater awareness of The Parkside Foundation within the general community

• **Our people, our purpose**

- For all of our employees to be actively engaged in or contributing to the achievement of our vision and mission
- To review the skills needed across the organisation to operate in the new NDIS and Aged Care environments
- To continue the provision of high quality training for staff to meet current and future needs both of our clients and the organisation
- To maintain a working environment that encourages staff and clients to feel part of The Parkside Foundation “family”.

• Corporate Governance

- Review corporate governance arrangements to ensure the client-centred approach of the organisation is maintained
- Establish processes for succession planning within the Board of Directors
- Continue sound and effective management of the organisation both in terms of service delivery and financial viability.

For further information on The Parkside Foundation's Strategic Plan contact:

Belinda Smith

Chief Executive Officer