



Information for Participants and Families regarding COVID19 (Coronavirus)

While Coronavirus is of concern, it is important to remember that most people displaying symptoms such as fever, cough, sore throat or tiredness are likely suffering with a cold, flu or other respiratory illness – not coronavirus.

Parkside have a response plan if we are affected by the virus and have communicated with our staff about the importance of good hygiene and encouraging and supporting participants to undertake precautions including;

- Washing hands frequently with soap and water, before and after eating, and after going to the toilet
- Washing hands thoroughly after assisting participants with personal care
- Always washing hands after smoking
- Cover coughs and sneezes, dispose of tissues, and use alcohol-based hand sanitiser
- Minimise the risk of infection by wearing gloves and using alcohol-based hand sanitiser before and after wearing gloves
- If unwell, avoid contact with others (touching, kissing, hugging and other intimate contact)

Should I send my family member to Parkside/be supported at home by Parkside?

We would like to reassure you we are taking all measures possible to ensure we are not impacted by this virus. If you are concerned about you family member accessing support please contact your coordinator to discuss.

If you have recently visited overseas or have been in contact with a confirmed coronavirus case or you think you might have the virus we are requesting you and your family member self-isolate for the recommended period of 14 days.

If this applies to you or your family member you should contact The Parkside Foundation immediately.

If you are tested and it is confirmed that you or your family member has the virus you must inform Parkside immediately.

If Parkside are contacted and a confirmed case of coronavirus is presented we will undertake the following;

- Contact individuals who have been in immediate contact with that person and those who may be at risk of being exposed
- May close facilities or cancel programs with short notice for a period of time
- Communicate at regular intervals
- Where needed/requested adjust service bookings if support is provided elsewhere

More information

For the latest advice, information go to www.health.gov.au

Call the National Coronavirus Health Information Line on 1800 020 080. If you require translating or interpreting services, call 131 450; or Tasmanian Department of Health – 1800 671 738