



SUPPORT AT HOME

Fee Schedule – Effective 1 October 2026

Independence						
Service Type	Services	Mon-Fri 0800-1900	Mon-Fri 1900-2100	Sat 0800-1900	Sun 0800-1900	Public Holidays
Social support and community engagement	- Accompanied activities - Individual social support ^inclusive of KM's see travel key	\$182/hr including travel	\$193/hr including travel	\$220/hr including travel	\$265/hr including travel	\$307/hr including travel
	- Cultural support - Digital education and support - Assistance to maintain personal affairs - Expenses to maintain personal affairs	\$110/hr	\$121/hr	\$148/hr	\$193/hr	\$235/hr
	- Group social support	\$33/hr	N/A	N/A	N/A	N/A
Respite	- Respite Care - In-home or community based ^inclusive of KM's see travel key	\$110/hr or \$182/hr including travel	\$121/hr or \$193/hr including travel	\$148/hr or \$220/hr including travel	\$193/hr or \$265/hr including travel	\$235/hr or \$307/hr including travel
Therapeutic services for independent living*	- Acupuncturist - Chiropractor - Diversional therapist - Remedial masseuse - Art therapist - Osteopath	\$110	N/A	N/A	N/A	N/A
Transport*	- Direct transport (<i>driver and car provided</i>) - Indirect transport (<i>taxi or rideshare service vouchers</i>)	N/A	N/A	N/A	N/A	N/A
Everyday Living						
Service Type	Services	Mon-Fri 0800-1900	Mon-Fri 1900-2100	Sat 0800-1900	Sun 0800-1900	Public Holidays
Domestic assistance	- General house cleaning - Laundry services	\$110/hr	\$121/hr	\$148/hr	\$193/hr	\$235/hr
	- Shopping assistance ^inclusive of KM's see travel key	\$110/hr Or \$182/hr including travel	\$121/hr or \$193/hr including travel	\$148/hr or \$220/hr including travel	\$193/hr or \$265/hr including travel	\$235/hr or \$307/hr including travel



Home maintenance and repairs*	- Gardening - Assistance with home maintenance and repairs - Expenses for home maintenance and repairs	\$88/hr	N/A	N/A	N/A	N/A
Meals*	- Meal preparation - Meal delivery	N/A	N/A	N/A	N/A	N/A
Clinical Support						
Service Type	Services	Mon-Fri 0800-1900	Mon-Fri 1900-2100	Sat 0800-1900	Sun 0800-1900	Public Holidays
Personal care	- Assistance with selfcare and activities of daily living - Assistance with the self-administration of medication - Continence management (nonclinical)	\$110/hr	\$121/hr	\$148/hr	\$193/hr	\$235/hr
Nursing care*	- Registered nurse - Enrolled nurse - Nursing assistant	\$214.50/hr	N/A	N/A	N/A	N/A
	- Nursing Care Consumables**	N/A	N/A	N/A	N/A	N/A
Allied health and other therapeutic services*	- Allied health therapy assistant - Counsellor or psychotherapist - Dietitian or nutritionist - Exercise physiologist - Music therapist - Occupational therapist - Physiotherapist - Podiatrist - Psychologist - Social worker - Speech pathologist	\$213.39	N/A	N/A	N/A	N/A
Nutrition*	- Prescribed nutrition**	N/A	N/A	N/A	N/A	N/A



Cancellations and no-shows of less than 48 hours' notice will be charged at the full rate. If you are experiencing extenuating circumstances Parkside will consider the reasonable grounds for the late cancellation or 'no-show' and let you know if we are able to waive the charge.

***Associated Providers:** Your Care Partner will arrange an Individual quote/service proposal based on your requirements. Once agreed, the service and associated costs will be included in your budget based on the charge of the associated provider engaged. **Cancellations and no-shows** of less than 48 hours' notice will be charged at the full rate. If you need to cancel or reschedule an appointment, please provide notice so we can communicate this with the nominated provider to avoid cancellation or no-show fees. Clients will be provided with an individual budget based on the hour rate of the Associated Provider chosen with an administrative fee of 10%

****Nursing Care Consumables and Prescribed Nutrition:** Prescribed Nutrition and Consumables pricing will be provided individually to each client based on their recommended consumables. Consumables will be billed on a per item basis and will be inclusive of any additional goods and services at an agreed amount including GST + 10% administration fee.

Additional Support: We understand at times you may wish to purchase additional services above your approved classification. For continuity of care, we will support the delivery of these additional services. The client understands that the additional services are **not** funded through their Support at Home budget and will be paid for privately by the client. A separate 'Additional Support Service Agreement' will need to be entered and agreed to prior to services starting.

^Travel with client: Under Support at Home the organisation's hourly service prices should account for the full cost of delivering each service including relevant travel-related costs. Accompanied or Unaccompanied Activities + Individual Social Support has a rate range based on the likely travel you are agreeing to travel at each service. This will be discussed with you during your service agreement and quote process. Should you wish to increase or decrease your travel costs within your budgeted means you will need to discuss this with your Care Partner prior to the service and provide consent to vary your agreement to include travel costs. See Travel Key below.

If you have a question or require further information, please call us on 6243 6044 to discuss with your Care Partner

Travel Key (rate inclusive of KM's travelled worked out based on \$1.20 per KM, maximum of 60 KM's per hour)					
Travel	Mon-Fri 0800-1900	Mon-Fri 1900-2100	Sat 0800-1900	Sun 0800-1900	Public Holidays
0KM	\$110/hr	\$121/hr	\$148/hr	\$193/hr	\$235/hr
0-10KM	\$122/hr	\$133/hr	\$160/hr	\$205/hr	\$247/hr
11-20KM	\$134/hr	\$145/hr	\$172/hr	\$217/hr	\$259/hr
21-30KM	\$146/hr	\$157/hr	\$184/hr	\$229/hr	\$271/hr
31-40KM	\$158/hr	\$169/hr	\$196/hr	\$241/hr	\$283/hr
41-50KM	\$170/hr	\$181/hr	\$208/hr	\$253/hr	\$295/hr
51-60KM	\$182/hr	\$193/hr	\$220/hr	\$265/hr	\$307/hr



COMMONWEALTH HOME SUPPORT PROGRAM

FEE SCHEDULE (effective from 1 July 2025)

Services	Fees
Flexible Respite	Monday—Friday 0800-1900 \$8.00 per 2hr visit
With transport <i>eg shopping, outings, appointments</i>	+ km @ \$1.20/km
Social Groups (per outing)	Thursday \$20.00 ¹ Sunday \$30.00 ¹
Annual re-assessment, care planning (per visit)	\$30.00

¹ Clients may be asked for additional contribution to cover transport costs where pick up/drop off is >15 kms from activity.

Cancellation: Full fee charged if 48 hours' notice not provided. If you are experiencing extenuating circumstances Parkside will consider the reasonable grounds for the late cancellation and let you know if we are able to waive the charge.

Invoices: will be sent out monthly

BROKERAGE SUPPORTS

FEE SCHEDULE (effective from 1 November 2025)

Individuals can purchase services, subject to contractual agreements, at the following rates, GST exempt.

Organisations can purchase services, subject to contractual agreements, at the following rates + GST.

	Mon-Fri 0730-1900	Mon-Fri 1900-2100	Sat 0730-1900	Sun 0730-1900	Public Holidays
Individual Support (in-home or community)	\$120.75/hr	\$132.00/hr	\$160.00/hr	\$210.00/hr	\$260.00/hr
Travel with Support Worker	\$1.20/km	\$1.20/km	\$1.20/km	\$1.20/km	\$1.20/km

Cancellation: Full fee charged if 48 hours' notice not provided

Invoices: will be sent out monthly