



## HOME CARE PACKAGES

### Home Care Pricing Schedule (effective from 1 July 2019)

#### COST OF SERVICES

	<b>Cost (GST not applicable)</b>
Weekday (Daytime & Evening)	\$49.00 per hour
Weekend (Saturday & Sunday)	\$69.00 per hour
Public Holidays	\$119.00 per hour
Transport for client	\$0.78 per kilometre
24-hour Shift	To be negotiated
Sleepover Shift	To be negotiated

#### PACKAGE FEES

Parkside Fee (Basic Daily Fee)	\$15.00 per week (when service received)
Income Tested Care Fee	As determined by the Australian Government
Care Management Fee	13.9% of Total Package Income
Package Management Fee	7.5% of Total Package Income
Brokerage Fee (when we use another provider)	10% of the invoice received
Cancellation Fee	None, but full cost is charged if notified after 4pm the day prior (exceptions apply)
Entry and Exit Service Fee	None

#### CANCELLATION CHARGES

24 hours' notice of cancellation is appreciated to give us time to redeploy the staff. Cancellations before 4pm on the day prior will not incur a cancellation charge. After this time, the cancellation will be charged at full cost. Emergencies and other exceptional circumstances will be considered to waive cancellation charges.

#### INVOICES

Invoices will be sent out on a 4-weekly basis.

Payment can be made by phone, direct debit, cheque or in person.



## INDIVIDUAL ARRANGEMENTS FOR AGED CARE SERVICES

### Fee Schedule (effective from 1 July 2019)

Individuals and organisations can purchase services, subject to contractual agreements, at the following rates:

#### COST OF GENERAL SUPPORT

	Cost (per hour) excluding GST	Cost (per hour) including GST
Weekday	\$49.00	\$53.90
Weekend	\$69.00	\$75.90
Public Holidays	\$119.00	\$130.90

#### OTHER CHARGES & SERVICES

Parkside Fee	\$15.00 per week (when service received)
Care Management or Coordination Service	\$79.00 per hour (excluding GST)
Transport (with or on behalf of the client)	\$0.78 per kilometre (ex GST)
Brokerage Fee (when we use another provider)	10% of the invoice received
Cancellation Fee	None, but full cost is charged if notified after 4pm the day prior (exceptions apply)
Entry and Exit Service Fee	None
24-hour shift	\$750.00 per 24 hour shift
Sleepover Shift	\$116.00 per shift (10.00 pm to 7.00 am)
Disturbance during sleep shifts	If more than 2 disturbances during a sleep shift – 30 minutes at the applicable rate will be charged for every disturbance.

#### CANCELLATION CHARGES

24 hours' notice of cancellation is appreciated to give us time to redeploy the staff. Cancellations before 4pm on the day prior will not incur a cancellation charge. After this time, the cancellation will be charged at full cost.

Emergencies and other exceptional circumstances will be considered to waive cancellation charges.

#### INVOICES

Invoices for Parkside Fees will be sent out on a 4-weekly basis.

Payment can be made by phone, direct debit, cheque or in person.